

Community Outreach – 23 May 2010

- Nearly 80000 calls and 22000 emails have been received. Yesterday's volume, 2100, was the lowest number of calls since inception of the 1-800 number
- Over 100 townhalls have been held, over 11500 volunteers registered, & over 5600 volunteers trained across the gulf coast
- 23000 claims filed, about 9000 claims paid, totaling \$28M. 14000 claims are waiting on documentation from claimants. 23 claims offices open– LA (9), MS(3), AL(3), FL(8). 430 adjusters are on the ground
- In Florida, we've opened 8 claims offices over the last 10 days, 70 adjusters are on the ground, 2750 claims have been filed, 500 claims paid (2250 waiting on documentation from claimants), totaling almost \$2.0 million
- 1100 Vessels have been approved for the Vessels of Opportunity program in Florida, 125 have been activated. In Wakulla County (FL) hazmat training is being provided, to date we have trained 200 people, with 200 people scheduled for training this week
- In Venice LA Over 120 people have been hired to assist in our Community Outreach efforts, in Jackson County MS, 60% of the contractor staff are local hires
- Yesterday in Grande Isle, LA, a fisherman of 50 years dropped off a handwritten note to our Community Outreach Center thanking BP for "all that the company is doing to protect and help Grande Isle recover"