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Sent: Thu May 13 14:10:36 2010
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Cc: DeMarco, Shannon T
Subject: Fw: Update - Thursday, May 12
Importance: Normal
Attachments: UPDATE 051310.doc

Fyi - Cindy
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Sent: Thu May 13 05:25:33 2010
Subject: Update - Thursday, May 12

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GULF OF MEXICO OIL SPILL RESPONSE
FACT SHEET

Updated- 05/13/10 8:30(CDT)

Recent communications

Â· Our message continues to focus on three main goals: Stop the flow of oil; minimize the impact; keep the public informed. Our commitment is to clean up the spill, honor every legitimate claim, and find out what happened and fix it.

Â· Unified Command is focusing on four message/image themes: stop the source; inform and involve the local community; protect the environment and local community; attack the pollution on the surface

Â· Kent Wells, SVP of GoM, gave a technical briefing to reporters at noon on May 10. Tony Hayward spoke at the beginning of the briefing and discussed BP's three-pronged attack—subsea, on the surface and at the shoreline. He also discussed the technical options in more detail and community outreach efforts. Wells talked to media about the "top hat" and "top kill" options in more detail.

Â· BP, USCG and MMS held a press briefing on 5/12. Work to deploy a second system designed to contain the oil flow subsea has continued. A small dome or "top hat" has been taken out to the well site and placed on the seabed in preparation for deployment. Such a system has never been used in water depths of 5,000 feet and its successful operation is not certain. The deployment of this system is expected to be attempted within the next few days.

TOPLINE BP MESSAGES

Â· This is not our accident but it's our responsibility to deal with it.

Â· BP will honor all legitimate claims.

Â· We have a massive surface operation underway.

Â· Subsea efforts continue to focus on two fronts: first, reducing the flow of oil spilled by physical containment and second, further work on stopping the flow using a "top kill" option.

Â· A second, smaller containment dome is being readied to lower over the main leak point. The small dome will be connected by drill pipe and riser lines to a drill ship on the surface to collect and treat oil. It is designed to mitigate the formation of large hydrate volumes.

Â· The second containment dome ("top hat") was lowered to the seafloor and staged

Â· The operation is complex and has not been done before at such depths.

Â· We've made enormous strides as a company over past 3-4 years, focusing on safe, reliable operations.

Â· Working on the BOP is like "heart surgery" at 5,000 feet below the sea.

Â· Drilling on the relief well is underway and the well is now 9,000 feet deep.

Â· The cost to date of the response amounts to about \$450 million, including the cost of spill response, containment, relief well drilling, commitments to the Gulf Coast States, claims payments and federal costs.

TALKING POINTS RE: RECENT ACTIVITY

Â· We are in action to attack the source, clean up, protect the environment and local communities.

inform and involve local communities.

- Â· Clean up and preparation include:
- Â· Out of Houma - dispersant flights; in-situ burning; skimming operations, initiating deployment of SCATs (Shoreline Clean-up Action Teams); resetting shoreline protection booms; deploying additional boom; deploying absorbent boom in marshes and sensitive areas.
- Â· Out of Mobile - advanced boom deployment, maintain boom, stocking additional staging area, ramping up Wildlife Centers, community out reach and volunteer coordination; deploying personnel to remove tar balls on Dauphin Island.

Numerous meetings with communities and officials across 5 LA parishes and in MS, AL, and FL. Helping organize volunteers and the claims process is underway.

Engagement with state and federal government officials and regulators to keep them apprised of our activities.

Operational update (sample of activities)

- Â· Houma - aerial dispersants
- Â· Planning for boats deployment of dispersant
- Â· Skimming continues
- Â· Addition protective booming and resetting shoreline protection booms as needed
- Â· Fishing fleet deploying absorbent boom in marshes and sensitive areas
- Â· Overflights
- Â· Mobile - boom deployment
- Â· Ramp up of wildlife centers MS, AL, FL
- Â· Extending protection barrier on West Dauphin Island
- Â· Air and water monitoring

Snapshot of forward planning and operational focus

Houston

- Â· Monitor Riser location and plumes.
- Â· Progress VOC Mitigation Plan
- Â· Progress plans for source containment
- Â· Relief well drilling with DD-III rig and second relief well planning with DD-II rig.
- Â· Progress plan for handling process fluids on Enterprise

Houma

- Â· Continue to apply and improve aerial or surface dispersants to affected areas to prevent spread further East or West.
- Â· Provide update of the enhanced SMART Tier 3 monitoring results and modify/enhance plan as appropriate.
- Â· Effectively utilize NOAA monitoring and provide update on effectiveness of dispersant operation.
- Â· Provide status of adequate PPE materials and tracking at Staging areas.
- Â· Continue to apply and improve aerial or surface dispersants to affected areas to prevent spread further East or West and monitor effectiveness.
- Â· Confirm the volume of oil burned from in-situ burning and provide brief on how to expand burning capability.
- Â· Continue boom deployment based on parish plans

- Â· Continue NOAA snare sampling/monitoring near shore and information flow to provide effective analysis.
- Â· Continue mobilization of SCAT resources in coordination with state and federal agencies.

Mobile

- Â· Ensure the safety of citizens and response personnel.
- Â· Effectuate the orderly increase of personnel, equipment and resources.
- Â· Ensure the protection of shoreline in Alabama, Florida and Mississippi.
- Â· Ensure the safe and timely implementation of all approved shoreline clean-up plans.
- Â· Advance and refine the program for maintaining displaced boom.
- Â· Facilitation of maritime commerce.
- Â· Keep stakeholders and public informed of response activities.

Deepwater Horizon Rig

ROVs continue to monitor the leaks. No change in rate observed.

Surface – Oil Spill Response Activities

- Â· State and federal agencies approved a third test of subsea dispersants on 5/10. That test commenced at 4:30 am, Monday morning (5/10) and continued for 24 hours. After the test has concluded, further evaluations will be conducted in consultation with the agencies. We do not know at this time when further use of subsea dispersants might continue—that will be decided in consultation with the agencies.
- Â· NOAA has closed commercial and recreational fishing in the oil-affected portion of the Gulf. 500-meter safety zone around site for approximately the next 30 days.
- Â· Rapid response teams are ready to deploy to any affected areas to assess the type and quantity of oiling, so the most effective cleaning strategies can be applied.
- Â· Work continues to collect and disperse oil that has reached the surface of the sea. Over 530 vessels are involved in the response effort, including skimmers, tugs, barges and recovery vessels.
- Â· Over 120 flights have been made to apply dispersant to the spill since the response effort began.
- Â· Intensive operations to skim oil from the surface of the water also continued. Some 97,000 barrels of oily liquid have now been recovered.
- Â· 1.2 million feet of containment boom has been installed to contain the spill and protect sensitive coastal areas. 4.5 million feet of boom is deployed, staged, ordered and being produced.
 - LA 376,600 ft
 - MS 321,400
 - AL 271,000
 - FL 171,600
 - Fed 69,550
- Â· Air and water monitoring continues. Continue to work with local, state and federal partners.
- Â·
- Â· 37 aircraft – fixed wing and helicopters - are deployed to support the response effort, including a Hercules C130
- Â· To date, more than 428,000 gallons of surface dispersant (Corexit 9527, made by Nalco) has been applied. There are now 317,000 gals available. Typically, about 2,100 gallons of dispersant is needed to treat 1,000 barrels of oil.

Â· Weather outlook – 10-15 knots, rough seas.

Response Personnel and Staging

Â· In total over 13,000 personnel from BP, other companies and government agencies are currently involved in the response to this incident. Over 16,000 people have registered to volunteer across four states.

• 13 staging areas – Grand Isle, Venice, Shell Beach, Slidell, Cocodrie, LA; Pass Christian, Biloxi and Pascagoula, MS; Panama City and Pensacola, FL; Theodore, Orange Beach and Dauphin, AL—have been set up to protect sensitive shorelines.

Â· BP's team of operational and technical experts are working in coordination with several agencies, organizations and companies including United States Coast Guard, Minerals Management Service (MMS), Louisiana Department of Environmental Quality (LDEQ), National Oceanic and Atmospheric Administration (NOAA), US Fish & Wildlife (USFW) Service, National Marine Fisheries Service (NMFS), Louisiana Wildlife and Fisheries, and Marine Spill Response Corporation (MSRC) and other state agencies. At the Unified Command there are now also representatives from many branches of the military, Homeland Security, the Dept of the Interior and the State Dept.

Â· The CEO of MSRC: "At BP's request we are mounting the single, largest response effort in MSRC's twenty-year history. The many years of working together with BP on drills and exercises has proved invaluable to us as we move forward on this response effort."

Â· President Obama called for National Guard to assist local communities to clean up and protect habitats. The Department of Defense has carried out airlifting operations.

Volunteers

Â· BP is leading the volunteer effort in preparation for shoreline clean-up. We will help recruit and deploy volunteers to affected areas. ~11,000 volunteer inquiries; 4,000 volunteers trained thus far in how to deal with oil if gets ashore

Â· Some 1,075 VoO contracts have been signed.

Shipping and platforms

Â· USCG says commercial vessel traffic is not currently adversely impacted. A broadcast notice to mariners is being issued on VHF-FM radio to ensure they can continue to have safe passage.

Â· Secretary Salazar announced that from April 20 no applications for drilling permits will go forward for any new offshore drilling until Dept of Interior safety review requested by President Obama complete. The safety review of the 30 rigs is complete. Per Lars Herbst of MMS, "Preliminary results showed no urgent cause for action."

Wildlife Impact

A gannet and a pelican were released on 5/10. Per the National Fish and Wildlife Service, 1 oiled pelican and 1 oiled green heron have also been confirmed.

The U.S. Fish and Wildlife Service closed the Breton National Wildlife Refuge to public entry. This closure covers all of Breton NWR, which includes the Chandeleur Islands chain (Chandeleur, Grand Gossier, Curlew, New Harbor Island, North Islands, Free Mason). The first shoreline impact of oil from the spill was confirmed late Wednesday afternoon at Breton, with oil on both sides of the southern half of the Chandeleur Islands. Oil has been confirmed on shore at Chandeleur.

Two wildlife trailers have been moved to Gulfport, MS.

A. A toll-free number 866-557-1401 was established and announced to report oiled or injured wildlife. People are urged not to attempt to help injured or oiled animals, but to report any sightings via the toll-free number.

A. Numbers are also established for Claims and Volunteers:

- o Claims – 1-800-440-0858.
- o Volunteers – 1-866-448-5816
- o Vessel of Opportunity, services and suggestions Line – 281 366 5511
- o Email: horizonsupport@oegllc.com

Health and Safety

A. The USCG search and rescue operation for eleven missing rig workers was suspended Friday, April 23 at 7 pm (CDT). During the search, rescue personnel conducted 28 sorties and covered more than 5,000 square miles.

A. Names of the 11 victims of the tragedy have been released.

A. EPA is assisting the UC to determine next steps and is conducting air monitoring in various locations. Continuous offshore air sampling at the spill site via equipment on marine vessels has shown zero concentration of LEL, H2S, CO or Benzene.

Community and Government Relations (types of activities that occurred over last few days)

A. GPA staff is mobilized in Texas, Louisiana, Mississippi, Alabama and Florida to conduct one-on-one media interviews and meet with the local community and elected officials.

A. So far 6,700 claims have been filed, of which about 1,000 have already been paid. BP has also received 46,500 calls into its help lines, approximately 30 per cent of which have offered ideas to help the response or other assistance.

A. Nine claims centers are now open—by the upcoming weekend, 15 should be open

A. Iris Cross and Darryl Willis spoke with media about community outreach efforts and claims centers

A. 22 community center open

Total claims to date (AL, LA, MS)

Claims received: 5,508

Total paid to date: 551

Total amount paid: \$2.4m

LA – Host of activities in Plaquemines, St. Bernard, Terrebone, Orleans and Jefferson parishes.

Catholic Charities recently received a \$25,000 grant from BP to provide immediate food supplies to residents in Plaquemines Parish economically impacted by the oil spill, i.e. residents are unable to purchase food due to lack of work, which thereby impacts the economic stability of grocery stores, etc. The grant will provide food support for 4-5 days.

St. Bernard Parish (Chalmette)

BP Claims Center opened 5/8, staffed with 5 adjusters; processed 102 claims; 50 checks processed since 5/8 - Parish opening call center to take pressure off city resources providing incident information and hiring locals to staff the center, with priority given to unemployed fishermen's family members - Met with Wildlife Federation interested in coordinating volunteer and wildlife rescue training activities

Plaquemines Parish

East – Port a la Hache

Processed 17 claims; 30 checks distributed - Served lunch to 40 fishermen out of work - Employed 2 workers to assist at Community Outreach Center and to liaise with Catholic Charities – Meeting with local officials to discuss the concept of rebuilding barrier islands – 126 VoO boats deployed – 200 residents visited community center

West- Venice

Claims office now open with 15 adjusters; Responded to inquiry from the White House about translating contracts for Vietnamese boaters; training sessions are available with a Vietnamese translator upon request - 126 vessels have been hired through VoO to assist with boom deployment; aiming for 175 - Hired 60 workers to staging area with more to come, need at least 100 people - Shrimpers' association expressed satisfaction with BP's response and support

Jefferson Parish (Grand Isle)

Received 12 contracts for VoO; 3-4 vessels were confirmed; training on Tuesday - BP established community outreach center in Grand Isle Community Center for resources and information - Provided assistance to first responders as a stop-gap measure before their accommodations are ready; Vitter, Jindal, local officials visited on 5/10 - townhall was very hostile. Ricky Ott, author of anti-big oil book Not One Drop incited the group with allegations that BP's claims program will restrict their rights to sue.

Orleans Parish (New Orleans)

In response to parish leadership's request, BP has scheduled 2 training sessions in Vietnamese for boaters on Wednesday, 5/12 - Met with governing body for Jefferson and Orleans parishes; also in contact with Regional Coordination Center - Community Center has been set up to feed Vietnamese fishermen; coordinated through Catholic Charities - VoO training scheduled

St. Tammany Parish

Met with parish president and reviewed response plan - Received negative feedback from fishermen about claim delays and need for local outreach center; feel overlooked and not considered for work that other parishes are getting - Many local fishermen attended a town hall being sponsored by Alaskan fishermen, during which negative publicity was given to oil company response efforts during the Valdez incident - BP employee now in place as a liaison with St. Tammany parish leadership

MS - A tour of the staging area was conducted with the Mayor of Pascagoula, Fire Chief and the President of the Board of Supervisors of Jackson County. All seemed very pleased of the response that we have done and of the staging area - WLOX TV interview at the Pascagoula office - Session in D'Iberville with the Vietnamese community. Approximately 109 attendees with 5 contracts signed at the meeting - H.S.I is conducting the 40 hour Hazwoper training and expected to have approximately 240 local personnel trained in the 40 hour Hazwoper course by Monday - H.S.I opened a training station in Hancock County to conduct 40 Hour Hazwoper training. Projected to have another 100-120 locals trained - beach clean ups were scheduled for the counties of Jackson, Harrison and Hancock Counties - met with Hancock County Officials re: boom placement, training, etc. - VoO training

AL - Several eNGOs have provided environmental beach cleanup - Cleanup efforts in Daphne, Dauphin Island, Fort Morgan, Gulf Shores, Gulf State Park and Orange Beach; nearly 60 miles of shoreline cleaned so far - Will meet with Vietnamese shrimpers to provide information on upcoming VoO training opportunities - New claims office in Foley up and running - Townhall meeting in Bayou Le Batre

FL - Met with Volunteer Florida - VoO training completed; additional training scheduled - 250 volunteers did beach cleanup last Sunday; additional beach cleanup scheduled on St. George Island - provides HAZWOPER training for CERT members and county employees - volunteer training scheduled - local office being set up for local office -

emergency oil spill information exchange meeting for four counties at FSU coastal and marine lab on 5/10 – Met with Wakulla County leadership – Meeting with county EOC staff 5/10

Some of the issues that BP is focused on resolving is amount/deployment of boom, potential tourism impact, local vs. outsider fishermen being hired, contract conditions, VoO opportunities, claims process explanation and responsiveness.

VIP visits include:

Dept. of Interior chief of staff Tom Strickland to Houma; members of House Energy and Commerce Committees; Vietnam Community Orleans townhall; BP/EPA/USCG brief; Transportation and Infrastructure Committee (transportation and infrastructure visit (led by Congressman Oberstar); Congressman Markey; Congressman Melancon townhall; agency briefings by BP/USCG/EPA/NOAA

In recent days:

A- EPA Administrator Lisa Jackson visited Robert on 5/10
 A- Congressman Buchanan (FL) met with USCG and Doug Suttles on 5/10; did flyover of spill area
 A- Senator Vitter visited Grand Isle on 5/10
 A- Governor Jindal news conference on 5/8 in Venice
 A- U.S. Senator David Vitter visit on 5/8
 A- State senator briefings have been held in Alabama; an overflight tour for senators; \$25m block grants each to LA, MS, AL and FL; update teleconferences with 40 mayors and community leaders across MS, AL and FL
 A- Engagement with Govs Jindal, Barbour and Riley and reps from AL and FL Governors' offices
 A- Email updates to state and local officials.
 A- Visit of DHS Sec. Napolitano and DOC Sec. Locke to Mobile/Biloxi; Congressman Bonner, House Appropriations Comm staff visit, Mobile; LA state legislature briefing; EPA senior officials

Volunteer Report Summary

Volunteers Report by State:

Volunteers Report by State										Total to Date
										Previous Total
% Today	% Total		AL			827	49	14%	8%	FL
				778						1853
	92	27%	18%	LA		1657	61	18%	16%	MS
					1596					350
	370	20	6%	4%	Other		5448	123	36%	54%
						5325				
Total Number of Entries*		10155	345	100%	100%					
	9810									

Unified Command

Doug Suttles on national morning shows: CNN, NBC

Conference call with in-situ burning expert Al Allen held 5/9 for media; members of the general public also called

Media briefings at 2 p.m. with BP, USCG and MMS continue 5/12

National and local media attention, with major focus on top hat and top kill and other technology options, drilling of

relief well and offshore preparations.

A number of media events at sites of activities

The response website www.deepwaterhorizonresponse.com has received more than 12 million site hits and over 10,500 specific inquiries. Background fact sheets provide detailed information on-shore line clean-up, a Material Safety Data Sheet for dispersant, the Discoverer Enterprise, the oil spill liability trust, oil containment system, vessels of opportunity, claims procedures, community response, boom deployment as well as others on specific aspects of the unprecedented response.

The Deepwater Horizon Response Facebook page has more than 14,000 followers. There are two other Facebook pages on the incident—"Gulf Oil Spill Response Watch – Deepwater Horizon BP Spill" and "Deepwater Horizon Search and Rescue Incident." Deepwater Horizon Response official Twitter page (www.twitter.com/Oil_Spill_2010) has nearly 3,000 followers. Social media use has led to people "helping each other."